

ABSTRACT OF THE DISCLOSURE

The current invention provides a method for automated unit service requests from a telematics unit. A unit request call trigger is set at the telematics unit from
5 a call center. A unit request call is received based on the unit request call trigger. The telematics unit is configured in response to the received unit request call. A computer usable medium with suitable computer program code is employed for automated unit service requests from a telematics unit.